



NEW WINDSOR CABLE TV, INC

305 South 5<sup>th</sup> Ave PO Box 488

New Windsor, IL 61465

309-667-2712 Fax: 309-667-2888 www.nwtelephone.com

Applicant: \_\_\_\_\_ SS #: \_\_\_\_\_

Email: \_\_\_\_\_ Cell: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Co-Applicant: \_\_\_\_\_ SS #: \_\_\_\_\_

Email: \_\_\_\_\_ Cell: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Service Address: \_\_\_\_\_ County: \_\_\_\_\_

Billing Address if Different: \_\_\_\_\_

Email: \_\_\_\_\_  Check for Paperless/Email Bill

Applicant Employer: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Co-Applicant Employer: \_\_\_\_\_ Phone Number: \_\_\_\_\_

**Authorized Contact Information**

Keeping your information private is important to us. In keeping with the Customer Proprietary Network Information (CPNI) rules, we are asking that you provide the information below, so that we can confirm with whom we are speaking when you contact us by phone. Additionally, you may add other 'authorized' users to your account. They can be anyone that you wish, or those that need to have access, to make changes to your account with us.

What is your mother's maiden name? \_\_\_\_\_ Your Favorite Color? \_\_\_\_\_ Requested Password? \_\_\_\_\_

**I authorize the following persons to obtain information and make changes to my telephone/cable/internet account:**

Signature (required): \_\_\_\_\_ Date: \_\_\_\_\_

**Must be signed by the person on the Account**

**MARKETING:** Would you like information on new products/services available within our Companies? YES or NO

All prices shown are monthly with the exception of installation charge. Prices do not include regulatory fees, surcharges and/or taxes. Gigabit is maximum capacity. Speed is likely to be slower because transport overhead and other locations on the Internet are not yet gigabit-capable. Very few wireless routers support gigabit connection speeds. Gigabit speeds are "best-effort" and not guaranteed. Speeds in the 700 to 900 Mbps range are most common on Gigabit tier.

# TELEPHONE

The undersigned makes application for the following service, and for such additional service as may be ordered later, and agrees to pay established rates for all such services.

## BASIC SERVICE - Circle Choices:

\$26.99/Mo plus taxes - 8 cents/Min LD\*

\$29.99/Mo plus taxes with 100 minutes LD\*

## ADDITIONAL MINUTE PACKAGES – Optional

500 Minutes/\$20.00\*

1000 Minutes /\$30.00\*

2000 Minutes/\$40.00\*

## NEW WINDSOR CATV Long Distance\* .08 a minute

.08 a minute Anywhere in the US\*\*, US Virgin Islands, Puerto Rico and Canada\*\*\*

\*\*Alaska - 12 ¢ a minute      \*\*\* Canada – 867 area code – 22 ¢ a minute

Deposit: \_\_\_\_\_ Waived by: \_\_\_\_\_

## Calling Features Available

Do you want to be listed in the directory?  Yes  No      Directory Listing: \_\_\_\_\_

## Must completed a Letter of Agency if you wish to PORT your phone number. Please ask for form.

In making this application the undersigned agrees to the rules and regulations of the New Windsor Telephone Company as set forth in the exchange tariff, and to any general changes in the rules, regulations, tariffs or rates for the service furnished under this application. This application becomes a contract when accepted in writing by the New Windsor Telephone Company.

Signature \_\_\_\_\_

Connection Date \_\_\_\_\_

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## PREFERRED CARRIER FREEZE AUTHORIZATION

(Must be signed by person responsible for the New Windsor Cable TV, Inc. Account)

I hereby request and authorize New Windsor Cable TV, Inc. to freeze the Preferred Carrier on my account on each of the following services as of this date. I understand I will not be able to change my carrier selections unless I lift the freeze. I understand there is no charge to initiate and terminate this service, and that there will be a charge to change carriers.

Local Telephone Service \_\_\_\_\_ (Signature)

IntraLATA Toll Service \_\_\_\_\_ (Signature)

InterLATA Toll Service \_\_\_\_\_ (Signature)

International Toll Service \_\_\_\_\_ (Signature)

ACCOUNT NAME \_\_\_\_\_ (Please Print)

Date \_\_\_\_\_

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Please check here if you have a hearing or speech disability or condition and that this disability/limitation prevents or limits your ability to communicate over voice networks.

Please describe the nature of the disability or medical condition: \_\_\_\_\_

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## HIGH SPEED INTERNET

The undersigned makes application for the following service, and for such additional service as may be ordered later, and agrees to pay established rates for all such services.

**PACKAGES:** Circle the speed and router option of your choice

### Downstream/Upstream Speeds (Mbps)

25 Mbps/5 Mbps - \$ 65.00/Mo

50 Mbps/15 Mbps - \$ 80.00/Mo

75 Mbps/25 Mbps - \$ 95.00/Mo

100 Mbps/50 Mbps - \$110.00/Mo

### Wireless Router Options

Wireless Router Maintenance - \$ 3.99/Mo

NWCC provides, installs, updates & maintains.

I have my own Wireless Router

Customer is responsible for setting up & maintaining to avoid additional charge.

\*\*Download and Upload speeds listed are the maximum attainable speeds within our network & may be affected by factors such as network congestion. Contact our office for specifics on the availability of individual packages.

**Prices & availability are subject to change without notice.**

## NEW WINDSOR CABLE TV, INC. - HIGH SPEED INTERNET TERMS AND CONDITIONS

- 1) By signing this registration form and agreement, you (customer) must be at least 18 years of age and agree to the following terms and conditions of the service described below.
- 2) These services are provided by New Windsor Cable TV, Inc., PO Box 488, New Windsor, IL 61465. This agreement shall be governed by and construed in accordance with the laws of the state of Illinois applicable to contracts to be performed entirely within the State.
- 3) The ONT (Optic Network Terminal) will be provided by New Windsor Cable TV, Inc and, in consideration for New Windsor Cable TV, Inc providing the ONT customer agrees to pay the installation fee and the monthly service payment. Both New Windsor Cable TV, Inc and Customer may terminate this Agreement at any time. Such notice is effective when given and Customer is obligated to pay for service through the termination date. All equipment must be returned at time of termination.
- 4) In order to properly maintain the New Windsor Cable TV, Inc High Speed Internet network, New Windsor Cable TV, Inc reserves the right to change Customer's IP, gateway and subnet addresses.
- 5) All High-Speed Internet charges will be billed by New Windsor Cable TV, Inc at the first of each month, included in your New Windsor Telephone Statement, payable by the 21st of that same month. Failure to pay by the specified due date may result in your service being discontinued. A reconnect fee will be required to reestablish service. A deposit may also be required.
- 6) New Windsor Cable TV, Inc makes no express or implied warranty of any kind. There is no express or implied warranty of merchantability or fitness for a particular purpose for the services to be provided by New Windsor Cable TV, Inc. New Windsor Cable TV, Inc makes no attempt to verify accurate receipt of any message and is not responsible for any loss of data resulting from delays, nondeliveries, incorrect deliveries or service interruptions, including those caused by the negligence, errors or omissions of New Windsor Cable TV, Inc, nor for consequential damages regardless of their cause.

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