



NEW WINDSOR TELEPHONE COMPANY
NEW WINDSOR CABLE TV, INC
 305 South 5th Ave PO Box 488
 New Windsor, IL 61465
 309-667-2712 Fax: 309-667-2888 www.nwtelephone.com

Applicant: _____ SS #: _____

Email: _____ Cell: _____ Date of Birth: _____

Co-Applicant: _____ SS #: _____

Email: _____ Cell: _____ Date of Birth: _____

Service Address: _____ County: _____

Billing Address if Different: _____

Email: _____ Check for Paperless/Email Bill

Applicant Employer: _____ Phone Number: _____

Co-Applicant Employer: _____ Phone Number: _____

Authorized Contact Information

Keeping your information private is important to us. In keeping with the Customer Proprietary Network Information (CPNI) rules, we are asking that you provide the information below, so that we can confirm with whom we are speaking when you contact us by phone. Additionally, you may add other ‘authorized’ users to your account. They can be anyone that you wish, or those that need to have access, to make changes to your account with us.

What is your mother’s maiden name? _____ Your Favorite Color? _____ Requested Password? _____

I authorize the following persons to obtain information and make changes to my telephone/cable/internet account:

 Signature (required): _____ Date: _____

Must be signed by the person on the Account

MARKETING: Would you like information on new products/services available within our Companies? YES or NO

All prices shown are monthly with the exception of installation charge. Prices do not include regulatory fees, surcharges and/or taxes. Gigabit is maximum capacity. Speed is likely to be slower because transport overhead and other locations on the Internet are not yet gigabit-capable. Very few wireless routers support gigabit connection speeds. Gigabit speeds are “best-effort” and not guaranteed. Speeds in the 700 to 900 Mbps range are most common on Gigabit tier.

TELEPHONE SERVICES

The undersigned makes application for the following service, and for such additional service as may be ordered later, and agrees to pay established rates for all such services.

Residential Landline \$30.00/Mo plus taxes Installation \$ 30.00

Business Landline \$33.41/Mo plus taxes **Multi Business** \$36.11/Mo plus taxes Installation \$ 40.00

Long Distance New Windsor CATV LD .08 cents a min. _____

NEW WINDSOR CATV Long Distance* .08 a minute Anywhere in the US, US Virgin Islands, Puerto, Canada

Alaska - 12 ¢ a minute * Canada - 867 area code - 22 ¢ a minute

Calling Features Available Toll Denial (No LD - \$2.99): _____

Deposit May be required. Waived by: _____

Do you want to be listed in the directory? Yes No **Directory Listing:** _____

In making this application the undersigned agrees to the rules and regulations of the New Windsor Telephone Company as set forth in the exchange tariff, and to any general changes in the rules, regulations, tariffs or rates for the service furnished under this application. This application becomes a contract when accepted in writing by the New Windsor Telephone Company.

Signature _____

Connection Date _____

PREFERRED CARRIER FREEZE AUTHORIZATION

(Must be signed by person responsible for the New Windsor Telephone Company Account)

I hereby request and authorize New Windsor Telephone Company to freeze the Preferred Carrier on my account on each of the following services as of this date. I understand I will not be able to change my carrier selections unless I lift the freeze. I understand there is no charge to initiate and terminate this service, and that there will be a charge to change carriers.

Local Telephone Service _____ (Signature)

IntraLATA Toll Service _____ (Signature)

InterLATA Toll Service _____ (Signature)

International Toll Service _____ (Signature)

ACCOUNT NAME _____ (Please Print)

Date _____

Please check here if you have a hearing or speech disability or condition and that this disability/limitation prevents or limits your ability to communicate over voice networks.

Please describe the nature of the disability or medical condition: _____

All prices shown are monthly with the exception of installation charge. Prices do not include regulatory fees, surcharges and/or taxes. Gigabit is maximum capacity. Speed is likely to be slower because transport overhead and other locations on the Internet are not yet gigabit-capable. Very few wireless routers support gigabit connection speeds. Gigabit speeds are "best-effort" and not guaranteed. Speeds in the 700 to 900 Mbps range are most common on Gigabit tier.

HIGH SPEED INTERNET – NO DATA CAPS

The undersigned makes application for the following service, and for such additional service as may be ordered later, and agrees to pay established rates for all such services.

PACKAGES: Circle the service for which you are applying.

COPPER CUSTOMERS - Downstream/Upstream Speeds (Mbps)

Wireless Router Options

Up to 20 Mbps / 2 Mbps - \$47.00/Mo *Safety Line Included

Wireless Router Maintenance - \$2.99/Mo
NWCC provides, installs, updates & maintains

Up to 30 Mbps/5 Mbps - \$57.00/Mo *Safety Line Included

Up to 50 Mbps/10 Mbps - \$67.00/Mo *NO SAFETY LINE

I have my own Wireless Router
Customer is responsible for set up & maintaining
to avoid additional charge

FIBER CUSTOMERS- Downstream/Upstream Speeds (Mbps)

Up to 25 Mbps / 5 Mbps - \$65.00/Mo * Safety Line Included

Up to 50 Mbps / 15 Mbps - \$80.00/Mo * NO SAFETY LINE

Up to 75 Mbps / 25 Mbps - \$95.00/Mo * NO SAFETY LINE

Up to 100 Mbps/ 50 Mbps - \$110.00/Mo * NO SAFETY LINE

*The prices shown are the approximate total cost of an internet package with limited phone service, taxes, surcharges, and associated limited phone credit. Actual cost may vary slightly due to changes in taxes and surcharges.

**Download and Upload speeds listed are the maximum attainable speeds within our network & may be affected by factors such as network congestion. Contact our office for specifics on the availability of individual packages.

Prices & availability are subject to change without notice.

A TELEPHONE OR SAFETY LINE WOULD BE REQUIRED FOR SOME INTERNET PACKAGES.

NEW WINDSOR CABLE TV, INC. - HIGH SPEED INTERNET TERMS AND CONDITIONS

- 1) By signing this registration form and agreement, you (customer) must be at least 18 years of age and agree to the following terms and conditions of the service described below.
- 2) These services are provided by New Windsor Cable TV, Inc., PO Box 488, New Windsor, IL 61465. This agreement shall be governed by and construed in accordance with the laws of the state of Illinois applicable to contracts to be performed entirely within the State.
- 3) The ONT (Optic Network Terminal) will be provided by New Windsor Cable TV, Inc and, in consideration for New Windsor Cable TV, Inc providing the ONT customer agrees to pay the installation fee and the monthly service payment. Both New Windsor Cable TV, Inc and Customer may terminate this Agreement at any time. Such notice is effective when given and Customer is obligated to pay for service through the termination date. All equipment must be returned at time of termination.

All prices shown are monthly with the exception of installation charge. Prices do not include regulatory fees, surcharges and/or taxes. Gigabit is maximum capacity. Speed is likely to be slower because transport overhead and other locations on the Internet are not yet gigabit-capable. Very few wireless routers support gigabit connection speeds. Gigabit speeds are "best-effort" and not guaranteed. Speeds in the 700 to 900 Mbps range are most common on Gigabit tier.

4) In order to properly maintain the New Windsor Cable TV, Inc High Speed Internet network, New Windsor Cable TV, Inc reserves the right to change Customer's IP, gateway and subnet addresses.

5) All High-Speed Internet charges will be billed by New Windsor Cable TV, Inc at the first of each month, included in your New Windsor Telephone Statement, payable by the 21st of that same month. Failure to pay by the specified due date may result in your service being discontinued. A reconnect fee will be required to reestablish service. A deposit may also be required.

6) New Windsor Cable TV, Inc makes no express or implied warranty of any kind. There is no express or implied warranty of merchantability or fitness for a particular purpose for the services to be provided by New Windsor Cable TV, Inc. New Windsor Cable TV, Inc makes no attempt to verify accurate receipt of any message and is not responsible for any loss of data resulting from delays, nondeliveries, incorrect deliveries or service interruptions, including those caused by the negligence, errors or omissions of New Windsor Cable TV, Inc, nor for consequential damages regardless of their cause.

7) Customer agrees to comply with the Terms governing use of the New Windsor Cable TV, Inc network as set forth in the New Windsor Cable TV, Inc' "Acceptable Use Policy", as they may change from time to time. This may be found at www.nwtelephone.com.

8) By accessing and using the New Windsor Cable TV, Inc user is consenting to system monitoring for law enforcement and other purposes. Unauthorized use of, or access to, this computer system may subject users to criminal prosecution and penalties. User agrees to indemnify New Windsor Cable TV, Inc. against liability for any and all use of user's account.

I understand and agree to the above terms. Signature _____

INSTALLATION FEES & DEPOSITS

INSTALLATION FEES		DEPOSITS		Office
Option				
TELEPHONE	\$ 30.00	TELEPHONE	Long Distance \$100.00	Safety \$30.00
INTERNET	\$ 50.00	INTERNET	Equal to one month's bill	
TOTAL _____	\$ _____	TOTAL _____		\$ _____

Please Select Payment Method:

_____ I wish to pay my bill by sending in check/cash every month.

_____ I wish to pay my bill by New Windsor Telephone Co./New Windsor Cable TV, Inc. automatically debiting my bank account every month (Auto Debit). Please ask for an Auto Debit Enrollment Form. Account is debited around the 15th of each month.

Office Use	
Phone Number _____	Installation Required _____
Installation Date _____	Account Number _____
Installation Fee _____	

All prices shown are monthly with the exception of installation charge. Prices do not include regulatory fees, surcharges and/or taxes. Gigabit is maximum capacity. Speed is likely to be slower because transport overhead and other locations on the Internet are not yet gigabit-capable. Very few wireless routers support gigabit connection speeds. Gigabit speeds are "best-effort" and not guaranteed. Speeds in the 700 to 900 Mbps range are most common on Gigabit tier.